

# CREATING Q+A COMPLIANCE VIDEOS FOR HEALTH PLACEMENT STUDENTS

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# hello

I'm Kate;  
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# SWINBURNE UNIVERSITY

## PLACEMENTS AND WORK INTEGRATED LEARNING

### Three placement teams within Swinburne University:

- Faculty of Health Placements (*Compulsory placements*)
- Professional Placements (WIL)
- Pathways Placements (Diploma Level e.g. EN Nursing, Education)

### FACULTY OF HEALTH

*600+ Students in Nursing and Allied Health Programs*

- Bachelor of Nursing
- Bachelor of Exercise and Sports Science
- Master of Dietetics
- Master of Physiotherapy
- Master of Occupational Therapy
- Master of Counselling
- Master of Psychology (Clinical)
- Doctor of Psychology (Clinical & Forensic)

# THE PROBLEM

- REPETITIVE STUDENT QUERIES
- COMPLIANCE PROCESSES NOT COMPLETED ADEQUATELY
- HIGH ADMINISTRATIVE WORKLOAD 😞



ARE THE STUDENTS...  
NOT READING THE INSTRUCTIONS?  
NOT LOGGING ONTO THE HEALTH  
PLACEMENT CANVAS SITE?  
NOT UNDERSTANDING THE  
INSTRUCTIONS?

hi Kate  
I sent you my police check yesterday and I sent my special request the other week.  
I am unable to load any documents for some reason ..

Hello Kate ,  
Sorry I couldn't find the link online therefore I got it from crimcheck , the in place link wouldn't let me upload it there either . I have emailed you the copy of  
My police check .

Hi kate,  
My name is I am a second year student in bachelor of nursing. I am nearly finished with my documents for placement. I uploaded my Wwcc. I tried to upload random documents in Inplace but couldn't do it. I applied for police check too but I haven't received yet. My immunisation results will come on Wednesday. So, I am letting you know where I am upto.

Good evening,  
I am trying to upload my immunisation forms onto 'inplace', however, it will only allow me to attach one file. Is there a way to upload two? (front and back)

Hi Kate,  
My police check just got processed today do I need to upload it onto Inplace for me to receive my placement allocation?

Hi kate i cannot work out how to add my second page into an already existing pdf is there anyway i can send them to you to upload? If ao i have attached them.

Hi Liz,  
I have complete my police check, I was unsure on how to attach it to inplace. I have attached it to this email.

Dear BN placement team, I have managed to upload my immunisation form to inplace but inplace will not allow me to upload my hand hygiene certificate so I wanted to email it here so you had a copy.

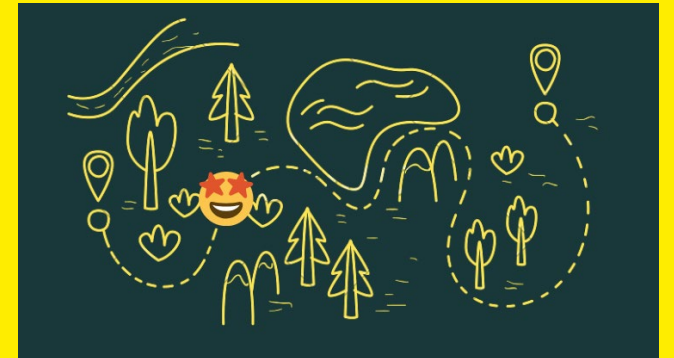
# WHAT DO WE WANT?

Happy, empowered students!

Increase student understanding of placement processes

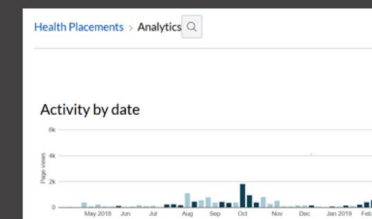
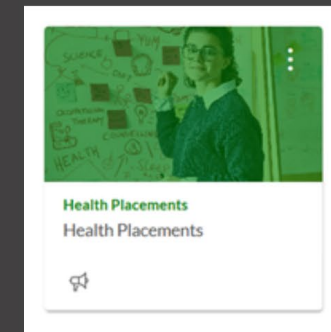
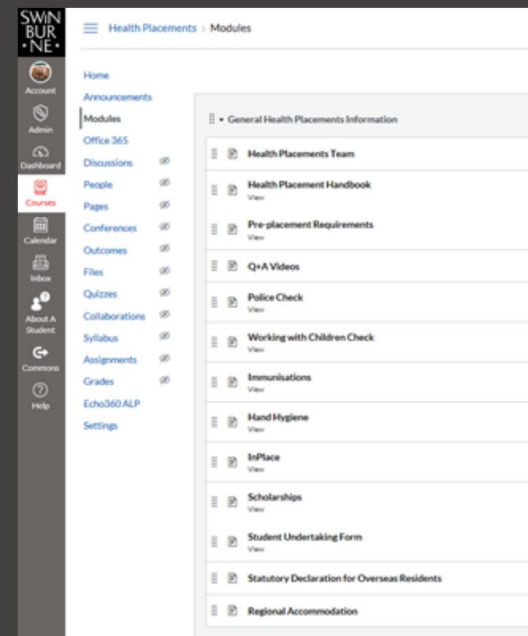
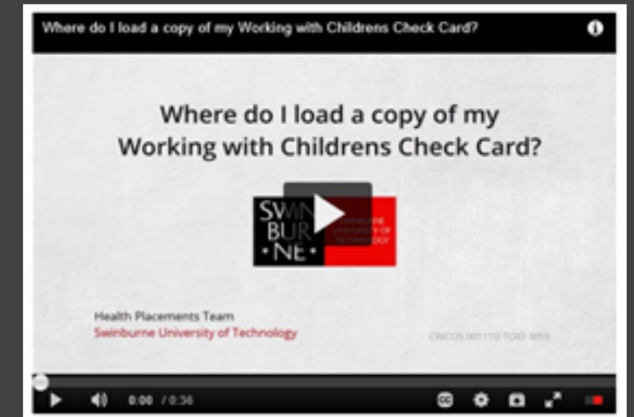
Reduce administrative load

**Idea: Easy to follow, quick videos to assist students in completing compliance processes, including on InPlace**



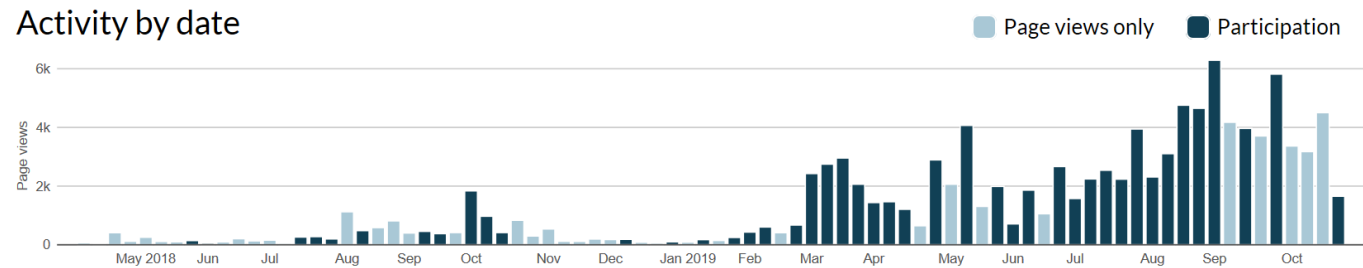
# WHAT HAPPENED NEXT

- VIDEO DEVELOPMENT + TRANSCRIPT
- UPLOADED ON CANVAS
- INSTRUCTIONAL VIDEOS LESS THAN SIX MINUTES & FAST PACE (GUO 2014)



# HEALTH PLACEMENTS CANVAS SITE: CANVAS SITE ANALYTICS (BEFORE AND AFTER)

## Page views: Health Placement Canvas Site overall



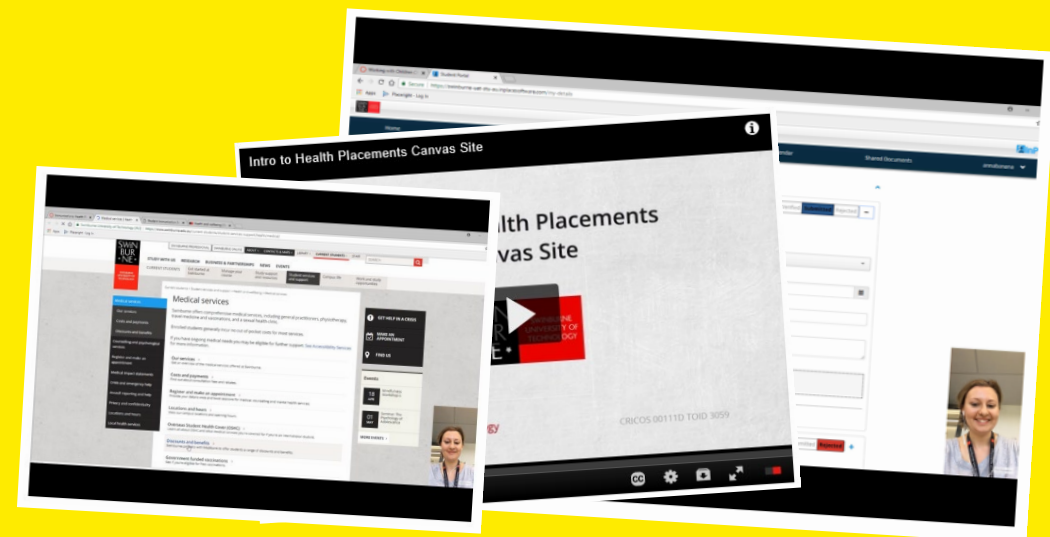
**From 70 page views  
(Sep '18) to 6070  
page views (Sep '19)**

## Where do I upload a copy of my Working with Children's Check card? (VIDEO)

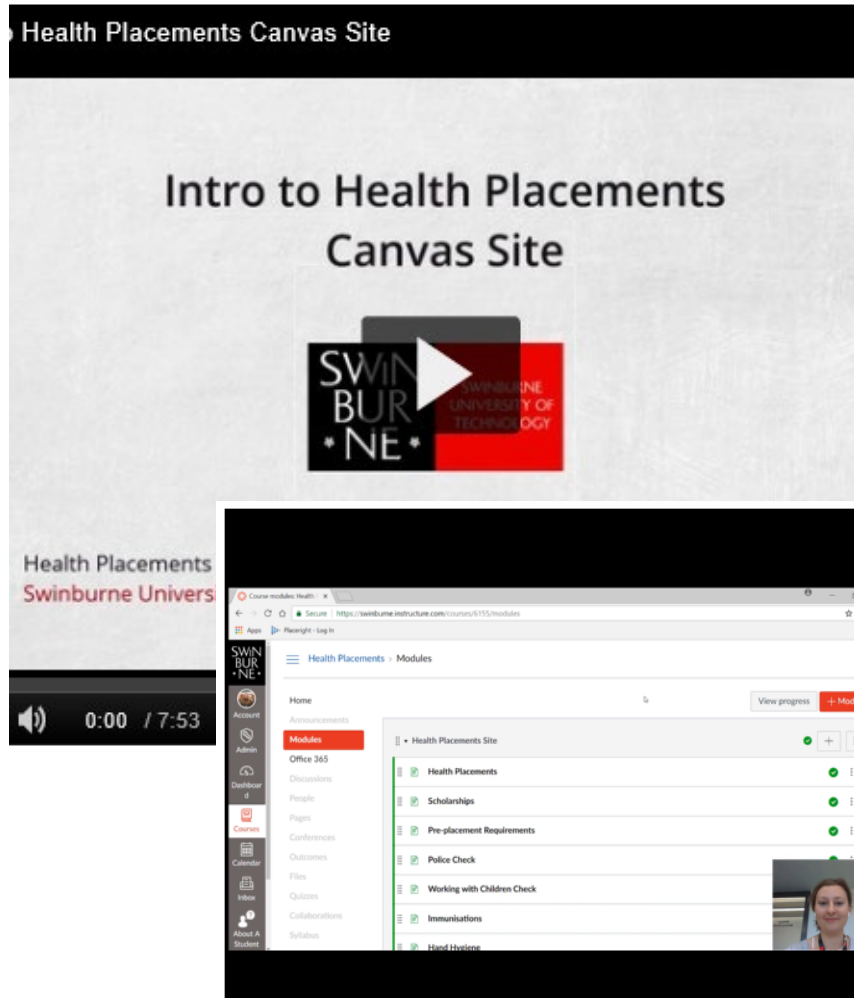
Showing 205 days of item: Where do I load a copy of my Working with Childrens Check Card?



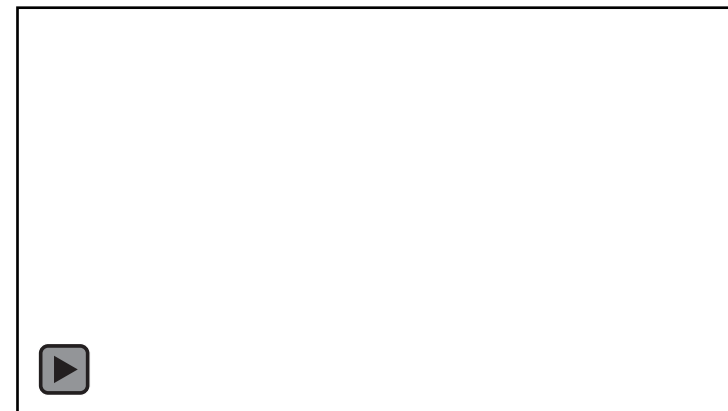
Location	Views	Downloads	Impressions	Minutes watched	Shares
Swinburne	89	1	886	17	1



# MOST POPULAR VIDEOS



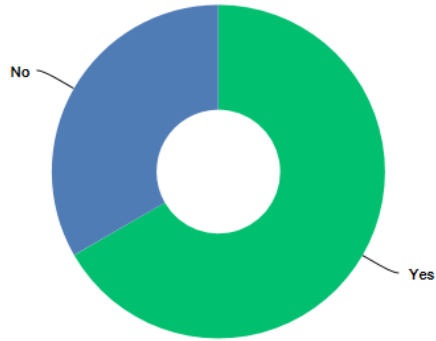
- Intro to Health Placements
- Do I need to upload my Police Check onto InPlace?
- Where do I upload a copy of my Working with Children's Check Card?
- Why am I having issues uploading my immunisation form on InPlace?



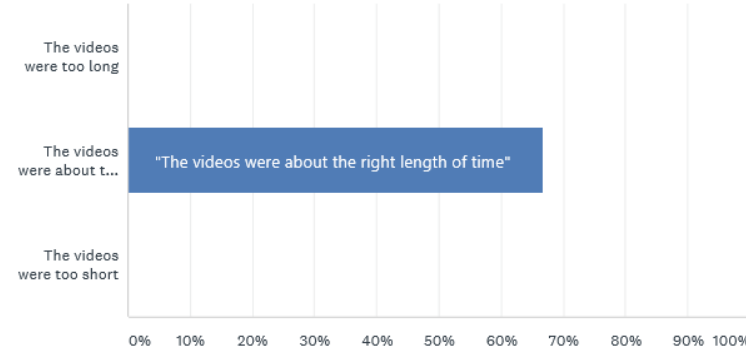
# WHAT STUDENTS HAVE SAID

“  
The lecture and online modules were really helpful and I found that if I followed them there were no issues  
”

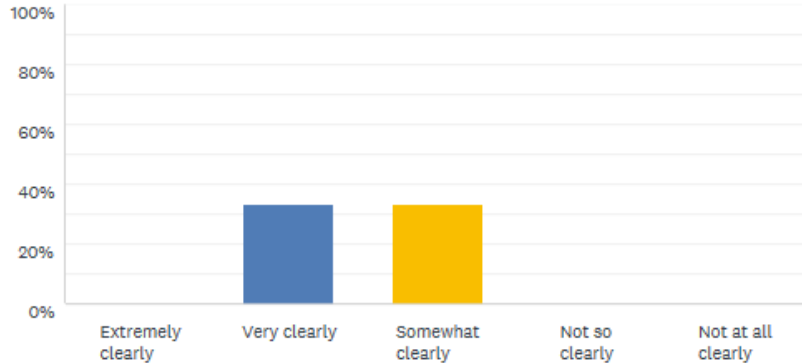
Have you watched any of the instructional / Q+A videos on the Health Placement Canvas site?



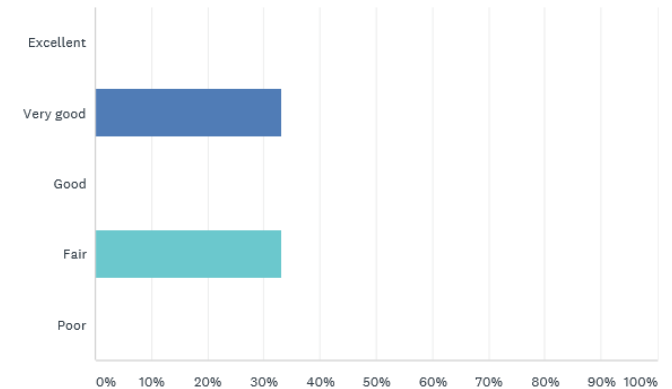
How did you find the videos in terms of length of time in covering the information?



How clearly did the videos explain the information and topics covered?



Overall, how have you found the videos on the Health Placement Canvas Site in terms of usefulness and relevance in preparing for placement?



“  
I really think that the modules / videos / face to face made the [compliance] process a lot easier  
”

# WHAT STAFF HAVE SAID

“

The content matches the talk description.. students should be able to understand the process

”

“

There is the right amount of information per video... The length of the videos are... not too long and not too short

”

“

Visually effective videos... your voice is clear... [the videos] remain consistent [which is ] great for continuity

”

“

The short videos are great when students would like to go back and refresh their memories on certain topics

”

“

The content is relevant to the health placement students

”

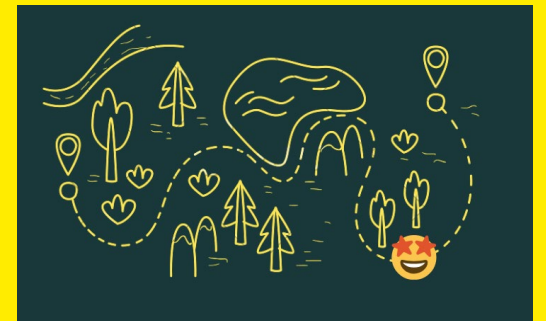
# OBSTACLES

## FOR THE TEAM

- CHANGES TO PROCESSES
- STUDENT CANVAS SITE INACTIVITY

## FOR OUR STUDENTS

- “NO INTERNET ACCESS”
- SLOW LOADING VIDEOS



# LEARNINGS & FUTURE CONSIDERATIONS



## IN MY ROLE

- PRIOR KNOWLEDGE / INTEREST IN VIDEO DEVELOPMENT
- HAVING GOOD CONNECTIONS
- TALK OPENLY ABOUT THE PROBLEM
- UTILISE TRAINING OPPORTUNITIES
- PILOT WITH NURSING STUDENTS → EXPANDING

## IN MY ROLE / FOR THE TEAM

- INCORPORATE STAFF FEEDBACK
- REVIEW + UPDATE VIDEOS
- CO-DEVELOP WITH STUDENTS / LEARNING TRANSFORMATIONS TEAM
- COLLABORATION WITH ACADEMICS / PROMOTION OF VIDEOS
- GETTING STUDENTS ONTO THE CANVAS SITE!
- SEE HOW NUMBERS GO IN 2020!

## FOR OUR STUDENTS

- LECTURE DROP -INS



# Thank you!

## TOOLS FOR CREATING YOUR OWN VIDEOS:

- Video Teleprompter Lite (phone app)
- Camtasia software

